



## Renewable Energy, Energy Efficiency Programme



EEA 2014-2021

**Informative Web Meeting** 

Wednesday 28.09.2020

**Communication Plan of Programme Operator CRES - Communication Activities** 



# Objective of the Communication Activities

According to EEA GR-Energy program, the main objectives of the Communication Activities can be summarized as:

✓ Provide good examples for the potential and need for near-Zero Emissions Buildings, and strengthening investments in the field of nZEB.

Liechtenstein

✓ Informing the general public about the existence of the EEA Grants.

✓ Increase public awareness of innovative green solutions and social acceptance of GR-Energy Projects, and promoting investments in the field of Energy Efficiency.





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**ANNEXES** 

The Communication Plan will be **reviewed** in relation to achievements and will be **updated** to include new activities and any modifications.



This allows to further specify objectives and to tailor activities to the identified target groups.







## Target groups of the Communication Plan

The "GR-Energy" Projects will serve as **demonstration Projects** aiming to increase energy-efficient buildings and infrastructure in Greece, thereby increasing the overall well-being of the local communities in which buildings/infrastructures of the projects are integrated.



The main target groups, in accordance to their interest in the Projects are summarized as follows:

General public: Citizens /wider public, as end users of public (and residential) buildings

Regional and local public authorities

"GR-Energy" will highlight the impacts of retrofit of public buildings that can improve quality of life by means of, for example, reduction of CO<sub>2</sub> emissions, reallocation of public money to local-development aspects as a result of energy costs' reductions, awareness of buildings' energy performance profiles, civil servants' services improvement, etc.

These organizations have a strong influence on energy upgrade projects. "GR-Energy" aims to increase their interest in urban planning for the energy transition of cities and the implementation of energy upgrade projects for public buildings.





## Target groups of the Communication Plan

Business Support
Organizations, SMEs,
Project's Partners

Considering their consultation role as "building energy efficiency experts" the program will enhance their exchanging with key decision makers and help them to take a stronger part in supporting and influencing decision makers towards public buildings energy renovation.

National public authorities

These actors are involved in National Energy Efficiency
Action Plans, Buildings' Energy Efficiency Regulations,
transposition of EU Directives (EPBD, EED), public
buildings' 3% annual energy renovation plan. So, they are
among key target groups that will be targeted as
multipliers of program's results.





### Communication activities

The EEA and Norway Grants is the brand name of the Financial Mechanism and should be used in all communication.



- The **EEA Grants logo**, as well as a **statement for acknowledgment of EEA Grants support** has to be used on:
  - related publications,
  - promotion materials,
  - presentations,
  - events,
  - billboards at the site of each project,
  - commemorative plaques after the completion of the Projects etc.

**Templates** are available in the **Communication and Design Manual 2014-2021**. PPs have to use these templates for all their obligations under the Regulation on the implementation of the EEA and Norwegian Financial Mechanisms 2014-2021.



### Communication activities

















### **GR-ENERGY Website**

CRES has created a website at http://eeares.cres.gr/ in accordance to paragraph 2.2.4 of Annex 3 to the Regulation.

The GR-Energy website will be updated regularly, including information on the Call, on project tenders, on activities for bilateral relations, on the Projects, their progress and results, as well as program's requirements for Project Promoters.



Προσκλήσεις Ενδιαφέροντος Διμερείς Σχέσεις

Σύνδεσμο Μηχανισμός καταγγελιών



Ευρωπαϊκός Οικονομικός Χώρος (ΕΟΧ) Χρηματοδοτικός Μηχανισμός 2014-2021: Ανανεώσιμες Πηγές Ενέργειας, Ενεργειακή Αποδοτικότητα, Ενεργειακή Ασφάλεια

#### **EEA GR - Energy**

Το Πρόγραμμα «GR-Energy» του Χρηματοδοτικού Μηγανισμού Ευρωπαϊκού Οικονομικού Χώρου (XM ΕΟΧ)2014 2021, Θεματική Περιογή «Ανανεώσιμες Πηγές Ενέργειας, Ενεργειακή Αποδοτικότητα, Ενεργειακή Ασφάλεια» συγγρηματοδοτείται από τις γώρες ΕΟΧ-ΕΖΕΣ (Ισλανδία, Λιγτενστάιν και Νορβηγία) κατά 75% και από το Πρόγραμμο Δημοσίων Επενδύσεων της Ελληνικής Δημοκρατίας κατά 25%.

Το πρόγραμμα XM EOX 2014-2021/ GR - Energy στοχεύει σε «ενέργεια χαμηλότερης έντασης άνθρακα και αυξημένη ασφάλεια εφοδιασμού» και επιδιώκει την «βελτίωση της Ενεργειακής Αποδοτικότητας» μέσω της βραγυπρόθεσμης και μεσοπρόθεσμης επίδρασης των ανωτέρω αποτελεσμάτων στους φορείς και τις ομάδες-στόχους. Ειδικότερα, οι Πράζεις τοι προγράμματος θα συμβάλλουν στη μείωση των εκπομπών CO 2, τη συνολική μείωση της κατανάλωσης ενέργειας, τη αύξηση της παραγωγής ενέργειας από ΑΠΕ, την αύξηση των θέσεων εργασίας και τη βελτίωση της δυναμικής των τοπικών



### Norway grants

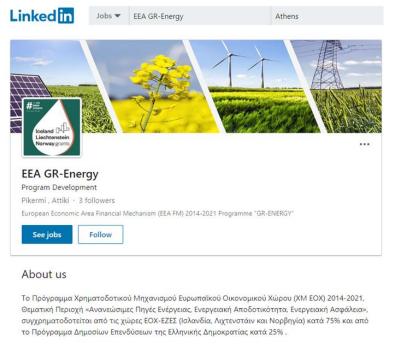
### Communication activities

Social media toolkit

Accounts in **Facebook, Twitter** and **LinkedIn**. The accounts will be updated regularly until the end of the program, sharing information on program's results and progress news.

**Target group**: Media link to policy makers, stakeholders and general public





The European Economic Area Financial Mechanism (EEA FM) 2014-2021 Programme, Programme Area







### Communication activities

 Contribution to projects communication and capitalization activities Coordination of Project Promoters with the aim of contributing to the communication and capitalization activities of the projects.

**Target group**: General public, SMEs, Local and Regional public authorities

Contribution to EEA Grants communication activities

Updating online media with information and data contributing to the EEA communication activities.

 CRES will organize or provide technical support in Workshops / seminars / training events / Kick-off meetings etc., contributing to the communication and capitalization activities of the projects.



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### **Evaluation of the Communication activities**

The EVALUATION of the Communication activities is based on Indicators that are set to measure the effectiveness and efficiency of the activities. The following Indicators are included in the PO's Communication Plan:

Output	Indicator	Verification for the output indicator achieved
Program's website	People who visit the website (annually)	Statistics of the website's visits
Pages on Social Media (Facebook, Twitter, LinkedIn)	Number of followers	Follows on Facebook, Twitter and LinkedIn







# Evaluation of the Communication activities

Output	Indicator	Verification for the output indicator achieved
Workshops on the Call for	People attending the	Signatures on participant lists
<b>Project Proposals</b>	workshops	
Press releases for the Call for	People informed about the	Views of the Call from the CRES
<b>Project Proposals</b>	Call Notice	website, the EEA Grants website,
		the electronic press and social
		media.
Informative material for	People who will receive	Number of items (e.g. leaflets
increase of awareness about	Informative material	brochures, USB sticks and digital
the projects results		information, Project result
		booklet)
Promoting gifts for	People who will receive	Number of items (e.g. pens, key-
disseminating the ideas of	promotional gifts	holders, caps, solar mobile phone
<b>Energy Efficiency</b>		chargers)







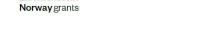
## **Communication Requirements**

The Program Operator CRES is responsible for <u>fulfilling the</u> <u>obligations laid down in</u>:

- ✓ Annex 3 'Information and Communication Requirements' to the Regulation on the implementation of the EEA and Norwegian Financial Mechanisms 2014-2021
- ✓ Communication and Design Manual EEA and Norway Grants 2014-2021 provided by the FMC

both for the Program Operator and for the Project Promoters.







Compliance with these rules is critical for the financing of the Projects!!!





